

Open Ratings

Past Performance Evaluation

1. COMPANY OVERVIEW

Primary Name : Maintsmart Software, Inc.
 Alternate Name : (none)
 D-U-N-S® : 78-460-5755
 Address : 66164 Homestead Rd
 North Bend, OR 97459
 Telephone Number : +1 (541) 751-0450

Past Performance Evaluation

Report Date : 07-24-2017
 Order Number : 3508514

Company Information









Year Started : 2005
 Year of Current Control : 2005
 SIC/Line of Business : 7372/Prepackaged software

2. SUPPLIER PERFORMANCE RATINGS

The supplier's overall performance rating is an assessment of predicted performance. Ratings are on a scale from 0 to 100, where 100 represents the highest level of customer satisfaction. The SIC-level benchmark indicates how the supplier's overall performance rating ranks in comparison against peers.

Overall Performance Rating : 95  Bottom  Top
 Overall, how satisfied do you feel about the performance of this company during this transaction?
 SIC : 7372/Prepackaged software

Detailed Performance Ratings

		0	25	50	75	100
RELIABILITY:						
How reliably do you think this company follows through on its commitments?	96					
COST:						
How closely did your final total costs correspond to your expectations at the beginning of the transaction?	97					
ORDER ACCURACY:						
How well do you think the product's service delivered matched your order specifications and quantity?	96					
DELIVERY/TIMELINESS:						
How satisfied do you feel about the timeliness of the product/service delivery?	96					
QUALITY:						
How satisfied do you feel about the quality of the product/service provided by this company?	95					
BUSINESS RELATIONS:						
How easy do you think this company is to do business with?	96					
PERSONNEL:						
How satisfied do you feel about the attitude, courtesy, and professionalism of this company's staff?	97					
CUSTOMER SUPPORT:						
How satisfied do you feel about the customer support you received from this company?	97					
RESPONSIVENESS:						
How responsive do you think this company was to information requests, issues, or problems that arose in the course of the transaction?	95	